

## **ReadMe**

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**Use this guide to troubleshoot any problems you have before contacting technical support. In 67% of technical support calls, all problems are fixed by cleaning the CD-ROM, and/or updating your sound and video card drivers.**

**To update your sound and video card drivers contact your computer's retailer who will supply the drivers or provide advice on updating. Drivers are pieces of software that operate your hardware; typically, they install themselves automatically. This service is normally free.**

## **Installation**

Ensure you install all components supplied in the installation procedure, especially QuickTime if applicable.

Should you experience errors, disable any programs you may have running in the background, Screen Savers, Anti Virus programs etc.

## **Other Errors**

Should you experience any other problems not mentioned above you should first try cleaning the disc and obtaining new video and sound card drivers. If this does not solve the problem do contact our technical support teams in your country (See the phone number printed on the CD case), or visit our website: [WWW.DK.COM](http://WWW.DK.COM)